

## **Privacy policy**

Hitachi Capital Vehicle Solutions Ltd is committed to protecting the privacy of your personal information. We are registered under the Data Protection Act and comply with the data protection principles set out in the Data Protection Act 1998. Our privacy policy explains what we do with any personal information which we collect from you on our website. If you have any questions regarding our privacy policy, please contact us at the address on the contact us page of this site.

This privacy policy is not intended to create any contractual or other legal rights in or on behalf of any party.

Please note that this policy applies only to this website and not to the websites of organisations outside our group to which we provide links. We are not responsible for the privacy policies or practices of such other organisations and you should make your own enquiries in respect of them.

### **Collection of information - your consent**

We will only collect personal information from you if you provide it voluntarily. At any point on the site where you can provide personal information to us you will be referred to this privacy policy.

If you do provide personal information to us, we will assume that you have read this policy and have consented to us using your personal information in the ways described in this policy and at the point on the website where you give us your personal information.

If, after providing us with personal information, you later decide that you do not want us to use it for particular purposes, please write to us at the appropriate address on the contact us page of this website.

### **Change of policy**

Hitachi Capital Vehicle Solutions Ltd will occasionally change the privacy policy to reflect customer and company feedback. Any changes shall be shown on this page.

## Privacy policy

### Marketing

At various places on our website, we provide opportunities for you to send us your name, address and other personal information about yourself. If you choose to send us this type of information, we may store it and we may use it for market research and marketing purposes, which may include sharing it with other companies within the Hitachi Capital (UK) PLC group of companies and with our business partners, affiliates or third parties who may use it to inform you by letter, telephone or email about their products or services (which may not be financially related).

Should you wish to remove your details from our marketing database, please write to us at the address on our contact us page.

### Other information collected by the website

Hitachi Capital Vehicle Solutions Ltd may gather a certain amount of anonymous information about users which does not personally identify you, but which may be helpful for marketing purposes or for improving the services we offer. For example we may track how many users visit a certain page, and for how long, so we can measure whether the site is effective. This information is collected through analytics tracking code and may monitor your IP address.

### Use of cookies

A "cookie" is a message given to a web browser by a web server. Your web browser then stores the message in a text file on your computer. Each time the browser requests a page from the server, this message is sent back. A cookie's main objective is to identify users and personalise their visit by customising web pages for them for example by welcoming them by name next time they visit the same site. We do not use cookies on this website.

### Transfer of information abroad

We will not transfer your personal information outside the EU without first obtaining your consent.